

10 year limited warranty



OzDeck Australia Pty Ltd warrants OzDeck Composite Decking and Screening (“OzDeck”) products to the original consumer purchaser (“Purchaser”) for a period of ten (10) years from first consumer purchase from an authorized OzDeck dealer, that, under normal service conditions, OzDeck will be free from material defects in workmanship and materials; will be free from termite damage; and will not rot, split, splinter or crack or suffer structural damage.

This Limited Warranty period of ten (10) years from the original date of purchase, under normal service conditions, covers replacement of defective parts during the first 4 years of ownership. In years 5 – 10, the warranty is pro-rated and to receive replacement product, claimants must pay an amount equal to 10% of the purchase value per year for years 5 – 10. (e.g. year 8 claim = 4 years beyond 4th year. Claim value = 4 x 10% x deck value)

If a defect appears within ten (10) years from the date of original customer purchase, Purchaser shall notify OzDeck Australia Pty Ltd in writing within thirty (30) days from the discovery of the alleged defect, a description of the claimed defect and proof of purchase. Upon confirmation by an authorized OzDeck Australia Pty Ltd representative of the defect, OzDeck Australia Pty Ltd sole responsibility shall be, at its option, and within the terms of this warranty, either replace the defective item or refund the portion of the purchase price paid by Purchaser for such defective item (not including the cost of its initial installation).

This warranty shall not cover and OzDeck Australia Pty Ltd shall not be responsible for costs and expenses incurred with respect to the removal of defective OzDeck products or the installation of replacement materials, including but not limited to, labour and freight.

OzDeck Australia Pty Ltd does not warrant against and is not responsible for any product failure, product malfunction, or damages attributable to: (1) improper installation of OzDeck products and/or failure to abide by OzDeck’s installation guidelines, including but not limited to improper gapping; (2) use of OzDeck products in an application not recommended by OzDeck’s guidelines and local building codes; (3) movement, distortion, collapse or settling of the ground or the supporting structure on which OzDeck products are installed; (4) any act of God (such as flooding, hurricane, earthquake, lightning, etc.), environmental condition (such as air pollution, mold, mildew, etc.), or staining from foreign substances (such as dirt, grease, oil, etc.); (5) variations or changes in colour of OzDeck products; or (6) improper handling, storage, abuse or neglect of OzDeck products by Purchaser; (7) force majeure; (8) Product expansion and contraction.

Fungal growth or staining is not a warranty issue, it is recommended periodic cleaning with approved deck cleaners will help to avoid such issues.

Each Purchaser is solely responsible for determining the effectiveness, fitness, suitability and safety of OzDeck products in connection with its use in any particular application.



OzDeck is a brand of **ozdeck** australia pty ltd

